



G+D
Currency Technology

Our Mission: Maximum Productivity

Customized service solutions –
individual, reliable, and flexible.



www.gi-de.com/ct



1,400

More than 1,400 service experts
deployed worldwide for our customers.

For uninterrupted top performance

Central and business banks, cash centers, and casinos: Any professional in the cash cycle depends upon their cash handling processes being as efficient and reliable as possible.

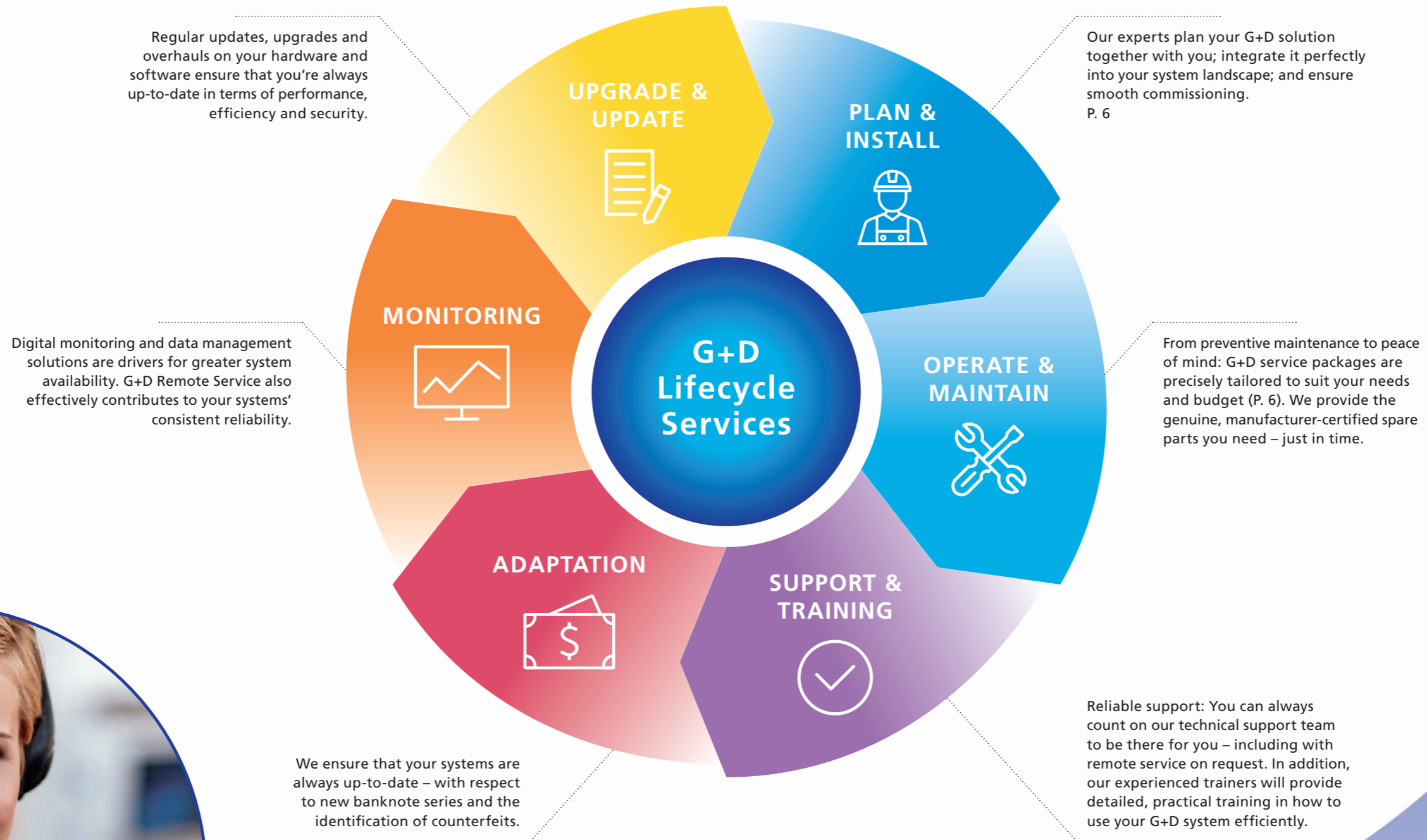
With our comprehensive service portfolio, we support our customers to ensure optimum performance of their systems round the clock. This means keeping customers' technology constantly up-to-date, and mitigating potential problems in advance – thereby reducing downtime to an absolute minimum.

SERVICE WITH MANUFACTURER EXPERTISE

Unique G+D know-how is utilized in each of our solutions. We know our products better than anyone – from system concept to the smallest screw. Worldwide, over 1,400 highly qualified service experts, along with our certified service partners, ensure that our customers can benefit from this knowledge at any time.

Solutions for the entire lifecycle

From planning, to monitoring ongoing operation: We offer premium support from a single source, throughout every phase of the product lifecycle



High-value service packages tailored to your needs

With our services, we guarantee reliable support for your G+D solutions. Select the service package you need, based entirely on your individual requirements.

SUPPORTED CARE	CLASSIC CARE	MANAGED CARE
<p>HOTLINE SUPPORT When you maintain your systems and equipment yourself, we provide you with the technical support you need, delivered by our experts, either in person or via remote service. We are also happy to offer inspection support.</p>	<p>HOTLINE SUPPORT AND REGULAR ON-SITE VISITS We take care of your system maintenance. We regularly visit you on-site and undertake preventive measures. We advise you on how to make your systems even more efficient. We provide a rapid and reliable response to any system errors.</p>	<p>ANY-TIME VISITS Your comprehensive, hassle-free package: Our experts are always at your side. Maintenance work is performed quickly and independently, so errors can be immediately resolved. Additionally, we coordinate preventive measures that avoid downtime during ongoing operation.</p>
<ul style="list-style-type: none"> ▶ Tech support 	<ul style="list-style-type: none"> ▶ Corrective maintenance ▶ Preventive maintenance ▶ Tech support 	<ul style="list-style-type: none"> ▶ On-site ▶ Corrective maintenance ▶ Preventive maintenance ▶ Tech support

G+D Remote Service: For optimum system availability

G+D Remote Service offers quick and efficient resolution of faults. Service specialists diagnose the problem online, give advice about how to resolve the issue, or simply remedy the cause themselves. Our on-site service performance can also be optimized via Remote Service, as this enables our service experts to access specific information before they arrive at your site. P. 7



“The combination of G+D technology and G+D service know-how is unbeatable. That’s because we don’t just enable our customers to use their systems with maximum reliability, but we also really help them to make the best of their investment.”



Dr. Christian Legl
Group Vice President
Head of High Speed Processing Systems and Service



Tailored to you

Maximizing system availability, safeguarding investment, and staying fit for the future: Receive customer advice from our experts, benefit from our service know-how – and concentrate fully on your core expertise.

Get in touch!

www.gi-de.com/service-ct



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on our website:
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